

**DEVELOPING A
PATIENT-CENTERED
DENTAL HOME FOR
RESIDENTS OF LONG
TERM CARE FACILITIES**

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National Oral Health
Conference

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Our Project.....

- Create a place-based dental home for residents in the LTCF providing comprehensive dental care which includes preventive and restorative services.

MISSION STATEMENT

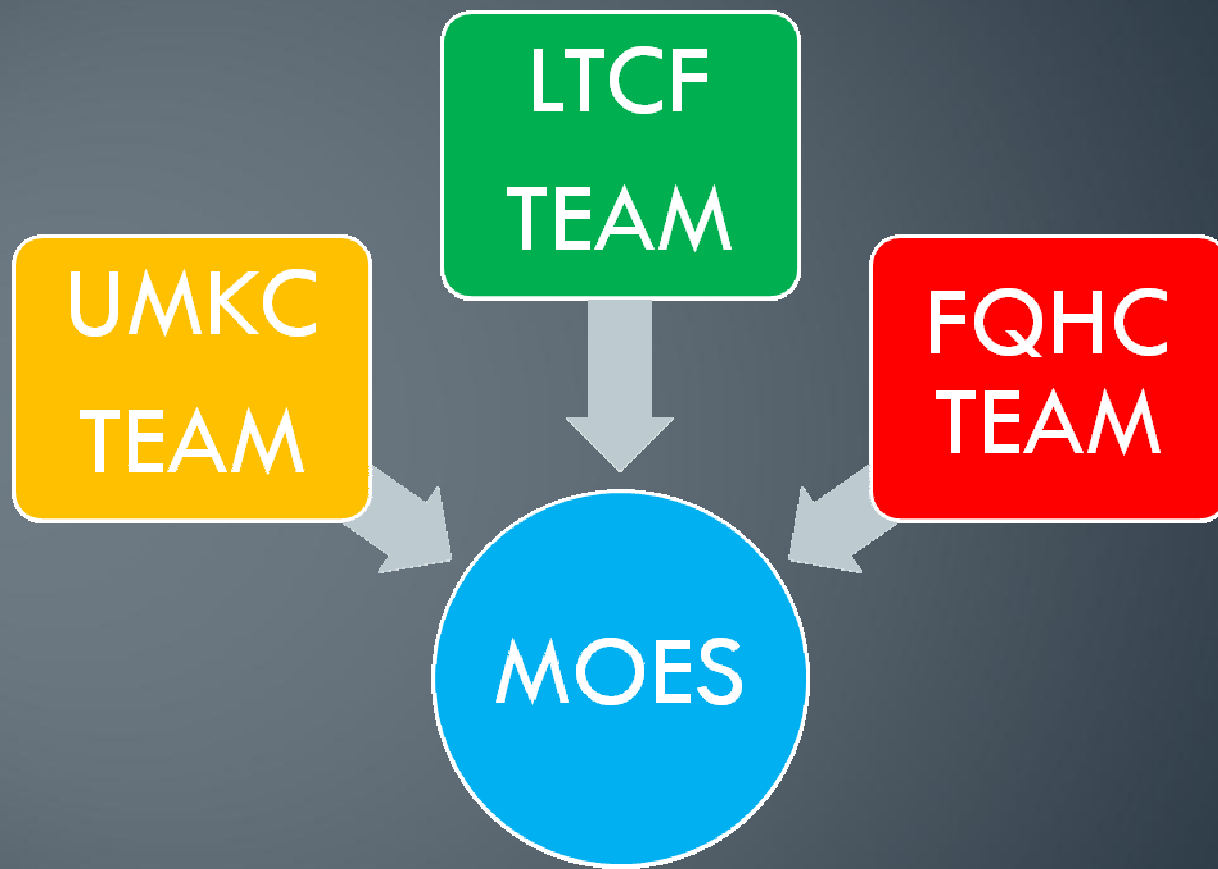
PROVIDE QUALITY, PLACE-BASED DENTAL CARE TO IMPROVE
THE ORAL HEALTH AND QUALITY OF LIFE FOR
LONG TERM CARE RESIDENTS

Objectives

- Discuss the process of developing a dental home in a long term care facility.
- Discuss the top three challenges faced in this endeavor and lessons learned from meeting these challenges.

BASIC INFORMATION

- 2011 - A relationship established between UMKC SOD and Evergreen Community- A long term care facility in Olathe, KS.
- Facility is located in an suburban area of Kansas City
- Facility houses 112 residents-85% are Medicaid funded
- Miles of Elder Smiles funded by Health Care Foundation of Greater Kansas City
- Services began in June of 2012



Evergreen Team- Administrators & Care Staff



UMKC TEAM-Care Coordinator & RDH



FQHC TEAM-Dentist & Billing Services



Typical Model-Mobile Supplies & Equipment



Care Provided in Salon



Care Provided in Resident's Rooms



Staff Education



CHALLENGES MET-DIFFICULTIES SOLVED

TOP THREE

- Equipment
- Billing
- Communication



Equipment Solutions



Billing Solutions



Communication Solutions



Constant Dental Presence

- Sensitizing the residents to dental care
- Challenging the staff to better daily care of the mouth
- Staff training
- Consultations when questions or dental emergencies arose

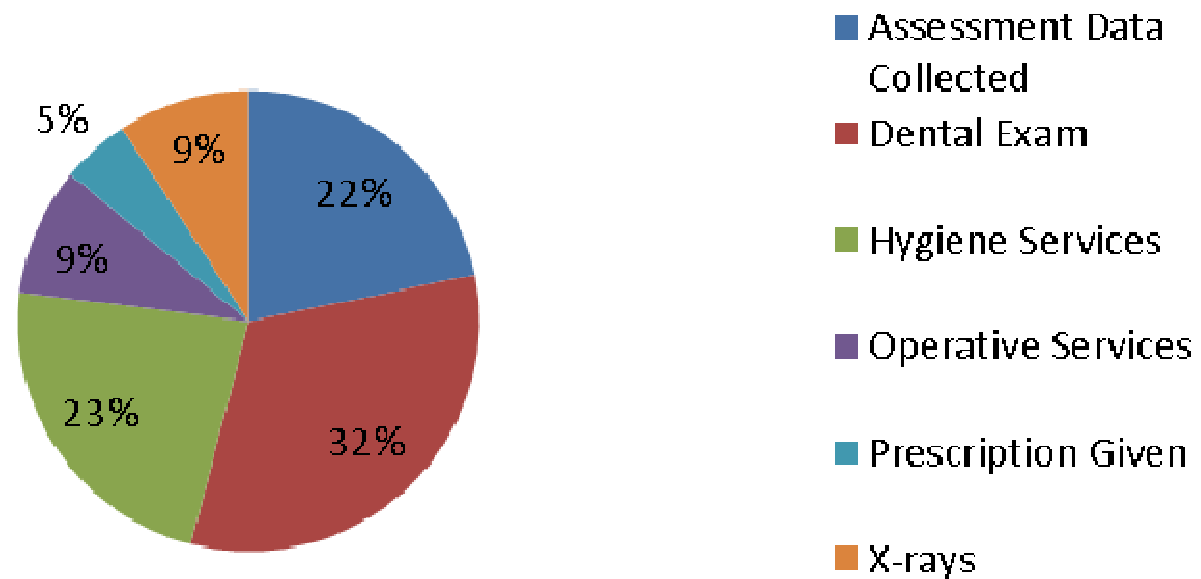


108 RESIDENTS EXAMINED-

PREVENTIVE SERVICES	OPERATIVE SERVICES
77 RESIDENTS	30 RESIDENTS
ASSESSMENT	DENTURE ADJUST, REPAIR, RELINE
DENTURE CLEANING	REMOVE MOBILE TEETH OR ROOT TIPS
FLUORIDE VARNISH	RESTORATION
PROPHY	SMOOTH CHIPPED SURFACE

Care Provided-Heavy on the Preventive

Miles of Elder Smiles Treatment Aug 2012 - Mar 2013



Lessons Learned

Design equipment for ease and mobility

Plan carefully for the billing process

Use many channels of communication